

**Core to high fidelity TeamBirth and quality improvement is gathering real world data on huddles to provide timely and actionable feedback that supports behavior change and improvement.**

**Prioritize time with teams to reflect on huddles and opportunities for improvement.**

**Step 1: Review the [Huddle Observation Form](#) as a guide for discussion**

Questions 15 - 17 on the huddle observation form provide the basic format for coaching. For each question, refer to the observations documented on the form and elicit additional observations from participants in the huddle.

15 | What went well during the huddle?

16 | What challenges were observed or experienced?

17 | How could the team improve next time?

**Step 2: Consider the following prompts as a guide to debrief with teams after a huddle:**

**TEAM**

Promote the role of each team member and introduce the purpose of TeamBirth

- Did everyone share their name and role on the team?
- Was it written on the board?
- How was the huddle initiated, and did everyone understand its purpose?

**PREFERENCES**

Elicit patient preferences, thoughts, and concerns to inform the current plan

- What open-ended questions were used to encourage the patient to share their preferences and concerns? *Follow-up: Can someone give an example of an open-ended question used during the huddle?*
- How was the patient able to express what was important to them during the conversation?
- How was the patient able to express what was important to them during the conversation? *Follow-up: How did the team respond to the patient's concerns or preferences?*
- Were the preferences listed on the shared-planning board?

## PLAN

Distinguish the different care plans: me, baby, labor progress

- What were the shared-decision decision-making options?
- How were the patient's preferences included in the plan of care? *Follow-up: How was shared decision-making used to agree on the next steps?*
- Was patient consent obtained before moving forward with each part of the plan?
- How was the decision aid used to inform options and choices?

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## NEXT HUDDLE

Set shared expectations for the timing of the next huddle

- What information was provided regarding timing or conditions for the next huddle? *Follow-up: How was the patient informed about when to expect the next check-in?*
- In what ways did the team clarify that anyone could call a huddle if needed? *Follow-up: How would you ensure that this is emphasized during future huddles?*

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## GENERAL COMMUNICATION

- How did the clinical team engage with the patient and support persons during the huddle? *Follow-up: Did the clinical team speak directly to the patient and support persons?*
- Was the language on the board & during the huddle patient-friendly and easy to understand?
- How was the board used to capture key details, such as names, preferences, and plans? *Follow-up: How could the board be better used in future huddles?*
- At the end of the huddle, did everyone on the team have a clear understanding of the plan? *Follow-up: Was there any confusion, and if so, how was it addressed?*